

PRIVACY POLICY

OF

CRP RISK MANAGEMENT LIMITED
(CIN: L72100MH2000PLC124689)

Objective

Our Company is committed to the privacy and confidentiality of the information provided by everyone. This Privacy Policy describes the Company's policies and practices with regard to handling of or dealing in personal information including sensitive personal data or information collected by the Company. We respect your privacy and consider it an important element of our business. We conduct our business in compliance with applicable laws on data privacy protection and data security.

Definitions

The definitions of some of the key terms used in this Policy are given below:

- a. "Biometrics" means the technologies that measure and analyse human body characteristics, such as 'fingerprints', 'eye retinas and irises', 'voice patterns', "facial patterns", 'hand measurements' and 'DNA' for authentication purposes;
- b. "Cyber incidents" means any real or suspected adverse event in relation to cyber security that violates an explicitly or implicitly applicable security policy resulting in unauthorized access, denial of service or disruption, unauthorized use of a computer resource for processing or storage of information or changes to data, information without authorization;
- c. "Data" means a representation of information, knowledge, facts, concepts or instructions which are being prepared or have been prepared in a formalized manner, and is intended to be processed, is being processed or has been processed in a computer system or computer network, and may be in any form (including computer printouts magnetic or optical storage media, punched cards, punched tapes) or stored internally in the memory of the computer;
- d. "Personal information" means any information that relates to a natural person, which, either directly or indirectly, in combination with other information available or likely to be available with the Company, is capable of identifying such person.
- e. "Sensitive personal data or information" of a person means such personal information which consists of information relating to;—
 - (i) password;
 - (ii) financial information such as Bank account or credit card or debit card or other payment instrument details ;
 - (iii) physical, physiological and mental health condition;
 - (iv) sexual orientation;
 - (v) medical records and history;
 - (vi) Biometric information;
 - (vii) any detail relating to the above clauses as provided to the Company for providing service; and
 - (viii) any of the information received under above clauses by the Company for processing, stored or processed under lawful contract or otherwise:

However, any information that is freely available or accessible in public domain or furnished under the Right to Information Act, 2005 or any other law for the time being in force shall not be regarded as sensitive personal data or information.

Collection of personal information

We may collect your name, email, mobile number, phone number, residential address and IP address or any other Personal information or Sensitive personal data or information.

We may collect your information through our clients with whom we enter into an agreement to provide them with employment screening services. We may also collect your information when you register / enquire yourself on our website i.e. www.crp.co.in or on the website of our third party business partner. However, you should consult the other third party site's Privacy policy, as we have no control over information that is submitted to or collected by these third party websites. We may further collect your information through offline interactions with us like our direct marketing campaigns, Tele-calling etc. We may use cookies and other tracking technology which collect certain kinds of Non-personal information when you interact with our websites.

We use Personal Data after seeking your consent and in ways, which is not in any manner that would have unjustified adverse effects on you. By submitting your Personal Data manually or in electronic form to us and/or by using our website, you give your consent that all Personal Data submitted on each occasion may be processed by and/or shared with us and our affiliates, in the manner and for the purposes described in this Privacy Policy.

Non-personal information

Our website may also collect non-personal information. For example, as you browse our website, we may collect information about your visit, but not about you personally via web server logs. For example, we may monitor statistics such as: the number of people that visit our site, which page(s) are visited on our site, from which domain our visitors come, and which browsers people use to visit our site etc.

Cookies

A "cookie" is a small piece of information stored by a web server on a web browser so it can be later read back from that browser. Cookies are useful for enabling the browser to remember information specific to a given user. The cookies do not contain any of your personally identifiable information.

We may store temporary or permanent cookies on your computer. You can erase or choose to block these cookies from your computer. You can configure your computer's browser to alert you when we attempt to send you a cookie. If you have turned cookies off, you may be prevented from using certain features of the Website.

Use of Personal Information

We use Individual's Personal data for lawful purpose and only in connection with business activity of the Company and we ensure that such use is "fair" and "lawful".

We may use personal information:

- a) to better provide you with the required services or information;
- b) to send you our promotional information;
- c) to alert you to updated information and services;
- d) to respond to your queries;
- e) to improve the content of our website for your reference.

If you do not wish to be contacted by us or if you wish to withdraw your consent given earlier, you may provide this request by contacting us on the details provided herein.

Data retention

The personal information you submit to us will only be retained for as long as is required for the purposes for which it was collected. We may, however, also need to retain copies of information for internal record-keeping purposes and/or for compliance with applicable law or professional standards.

Update & modification of Personal Information

When requested and practicable, you may update your personal information or Sensitive Personal data by contacting us. We are committed to providing reasonable and practical access to the providers of the information to allow them an opportunity to identify and correct any inaccuracies. When personal information is retained by us, we assume responsibility for keeping an accurate record of the information once you have submitted and verified the data. However, we do not assume responsibility for verifying the accuracy and authenticity of the content of personal information provided by you. When practically possible, if we are informed that any personal information collected by us is no longer accurate, we will make appropriate corrections / deletions based on the updated information provided by you.

Disclosure / Transfer of information

Personal Information or Sensitive personal data collected by us may be disclosed or transferred to third party contractors, subcontractors, subsidiaries and/or affiliates (each, a "Third Party"), for the purposes for which you have submitted the information and for the administration of our system and/or other internal, administrative or operational purposes. By submitting your personal information, you are providing explicit consent to the transfer of such data for the fulfillment of your voluntary requests or otherwise.

We may disclose information (including Personal and Sensitive data) to Government authorities mandated under the law to obtain information for the purpose of verification of identity or for prevention, detection, investigation including cyber incidents, prosecution

and/or punishment of offences or to the third parties as and when required by law through court notice, search warrant or other legal process or requirement, for regulatory compliance purposes, when explicitly requested by them in writing.

Security of personal data

As we value your personal information, we ensure an adequate level of data protection from accidental loss, theft, destruction, damage, unauthorized or unlawful processing. We store your data in secure operating environments and only accessible to our employees, agents and contractors on a need-to-know basis. We also follow generally accepted industry standards in this respect. We have put in place physical, electronic, and managerial procedures to safeguard and secure the information we collect through our Sites and the provision of our Services.

Changes to this Policy

This Policy is subject to change, and any changes to this Policy will be posted on our Sites. All information submitted through our site is subject to the terms and conditions of this Policy, as amended.

How to contact us

Please contact us at the addresses below if you have any questions about our Privacy Policy or information we hold about you, if you wish to opt out of marketing materials, make a request for information or request the correction/deletion of information.

Mr. Sayyed Mohammed Raza
B - 208,209 Classique Centre,
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